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| --- | --- | --- | --- | --- |
| **YOUR NAME** | | | | |
| 124 Any Street, Las Vegas, NV 88901  (702) 998-0023  your.email@gmail.com | | | | |
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| *General Manager with 10+ years of experience driving revenue performance, growth, and service excellence for well-established hospitality organizations. Proven expertise in executing robust strategies, managing large budgets, and improving processes that result in reduced costs, higher quality, and greater yield. Instrumental in overseeing multi-venues, controlling costs, and keeping employee turnover rates below industry standards.* | | | | |
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| **PROFESSIONAL EXPERIENCE** | | | | |
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| **HAKKASAN GROUP**  General Manager | **Las Vegas, NV**  *September 2017–Present* | | | |
| * Leverage leadership and maintain full oversight of multiple company venues in both US and Mexico * Spearhead a team of 14 managers, including 2+ assistant managers, 3+ sales managers, and 4 facilities and engineering managers * Manage a $7M budget while constantly developing and implementing financial and CapEx strategies to achieve top-line revenue and drive cost reductions * Performed succession planning by introducing hiring criteria, training, and performance evaluation for management positions, increasing productivity by 25% * Applied effective strategies and led the implementation of improved EBITDA levels across all venues, growing EBITDA revenue by 225% over 2 years | | | | |
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| **LIGHT GROUP MANAGEMENT**  General Manager | | **Las Vegas, NV**  *July 2011–August 2017* | | |
| * Led a cross-functional team of 6+ managers along with 300+ staff members * Spearheaded venue operations, including financial analysis of prelims and budgets, catering sales, banquet event services, vendor sourcing, and strategic planning * Conducted staff trainings at all levels including managers, bartenders, beverage runners, cocktail servers, porters, and stewards, which improved service levels by 15% * Developed and implemented marketing strategies and concepts that resulted in 35% revenue growth over 3 years * Reduced food and beverage COGS down by 3 points and 5 points respectively * Slashed labor costs between 5%-15% according to different venues | | | | |
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| **EDUCATION** | | | | |
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| **NORTHEASTERN UNIVERSITY**  Bachelor of Science in Business Administration  Honors: cum laude (GPA: 3.7/4.0) | | | **Boston, MA**  *May 2011* | |
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| **ADDITIONAL SKILLS** | | | | |
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| * Proficient in MS Office (Word, Excel, PowerPoint) Outlook, MS Access * Fluent in English, Spanish, and French | | | | |
| **Logo  Description automatically generated**  **Dear Job Seeker,**  Inspired by the architecture of its namesake city, the “Chicago” resume template is bold and professional.    Featuring an easy-to-read serif font and full-width horizontal lines to help break up information, this template is perfect for job seekers in formal industries.    We recommend using the “Chicago” resume template if you’re building a career in [investment banking](https://resumegenius.com/resume-samples/investment-banking) or [consulting](https://resumegenius.com/resume-samples/consulting-resume).  If you’re still struggling to write your resume, here are some free resources to help you put together a resume that shows employers you’re the right person for the job:  ·     [Free Resume Builder](https://resumegenius.com/?utm_source=Word_Doc&utm_medium=Resume_Builder_Link&utm_campaign=RG_Downloads)  ·     How to Write a Resume  ·     [Resume Samples by Industry](https://resumegenius.com/resume-samples?utm_source=Word_Doc&utm_medium=Resume_Samples_Link&utm_campaign=RG_Downloads)  Once you have a great resume, pair it with a convincing cover letter using our matching [2022 cover letter template](https://resumegenius.com/cover-letter-templates/modern-templates#2021). Here are a few resources to help you write a cover letter that gives your application the boost it needs to land you an interview:  ·     [Cover Letter Builder](https://resumegenius.com/cover-letter-builder?utm_source=Word_Doc&utm_medium=Cover_Letter_Builder_Link&utm_campaign=RG_Downloads)  ·     [How to Write a Cover Letter](https://resumegenius.com/cover-letters-the-how-to-guide?utm_source=Word_Doc&utm_medium=Cover_Letter_Guide_Link&utm_campaign=RG_Downloads)  ·     [Cover Letter Examples by Industry](https://resumegenius.com/cover-letter-examples?utm_source=Word_Doc&utm_medium=Cover_Letter_Examples_Link&utm_campaign=RG_Downloads)  Best regards,  Shape  Description automatically generated with medium confidence  **IMPORTANT:** To delete the second page, right-click on the page and click “Delete Rows” | | | |